

Child & Family Services

Monthly Well-being Report

August 2022



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Head of Service Overview

Another remarkable month of performance across Child and Family Services. There has been no respite in the staffing pressures due to on-going high level of social worker and early help vacancies, with the level of demand through our front door only slightly dropping compared to July.

The number of contacts to the Domestic Abuse Hub remains at a similar level to the previous month with the majority closed after information has been provided. The number of strategy discussions held is twice as high as those held in July although less proceeded to a Section 47 investigation and initial child protection conference.

We continue to have waiting lists in our Early Help Hubs due to the high number of staff vacancies – positively these are mainly due to staff moving on and progressing their career within Child and Family Services. We are hopeful of recruiting to the majority of these posts during September.

Now we are able to identify referrals specifically for CMET, we are beginning to see and understand the demand in this area. Due to the very high number of independent children's homes in Swansea the team are kept very busy with strategy meetings and child protection investigations for other local authority looked after children. The pressures and demands are exacerbated when local authorities do not notify us they have placed a child in Swansea, which prevents CMET from planning and assessing risk in a proactive rather than reactive way.

Caseloads across the supported care planning teams are showing a downward trend; although this could be seen as positive it does not reflect the extreme pressures the teams are under due to social worker vacancies, the higher number of newly qualified social workers in post and the level of complexity of the cases that are open. A detailed analysis of the caseloads of different workers across the continuum of need will be undertaken to inform and shape a caseload policy for Child and Family Services.

Child protection registration numbers have seen an increase in August, after a continued downward trend in recent months. We remain within the predicted range of 160-200. The regular auditing led by the Learning and Innovation Team provides assurances that safe decisions are being made and there is consistency in applying thresholds.

Looked after children has seen a slight increase to 484; with the availability of placements continuing to be a challenge. Our sufficiency has been and continues to be affected by Welsh Government's programme to eliminate profit, which is leading to some providers pausing their expansion plans, taking other Local Authority children rather than Welsh children and/or deciding to move out of Wales. Our recruitment strategy for foster carers needs to be implemented at pace in response to this on-going demand for short and longer term periods of care, and over the medium to longer term, the expansion of our in-house residential provision will improve our sufficiency.



Single Point of Contact

Supported Care Planning

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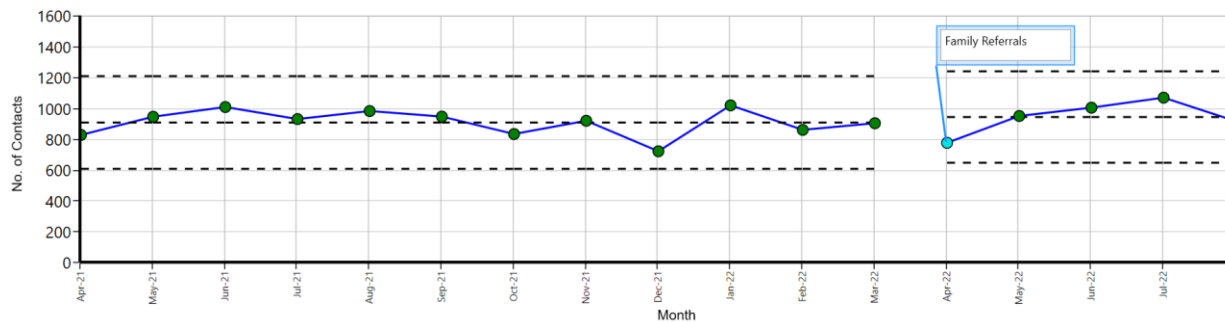
Youth Offending Service

Staff Wellbeing

Single Point of Contact

| Contacts | August 2022 | July 2022 |
|--|-------------|-------------|
| The total number of contacts received by Child & Family Services during the month: | 921 | 1074 |
| The number of contacts closed Information only during the month: | 502 | 625 |
| The number of contacts closed with Advice or Assistance during the month: | 69 | 55 |

Contacts Received by SPOC



| | Apr-21 | Apr-22 |
|------|---------|---------|
| UCL | 1213.57 | 1244.59 |
| Mean | 912.75 | 948 |
| LCL | 611.93 | 651.41 |



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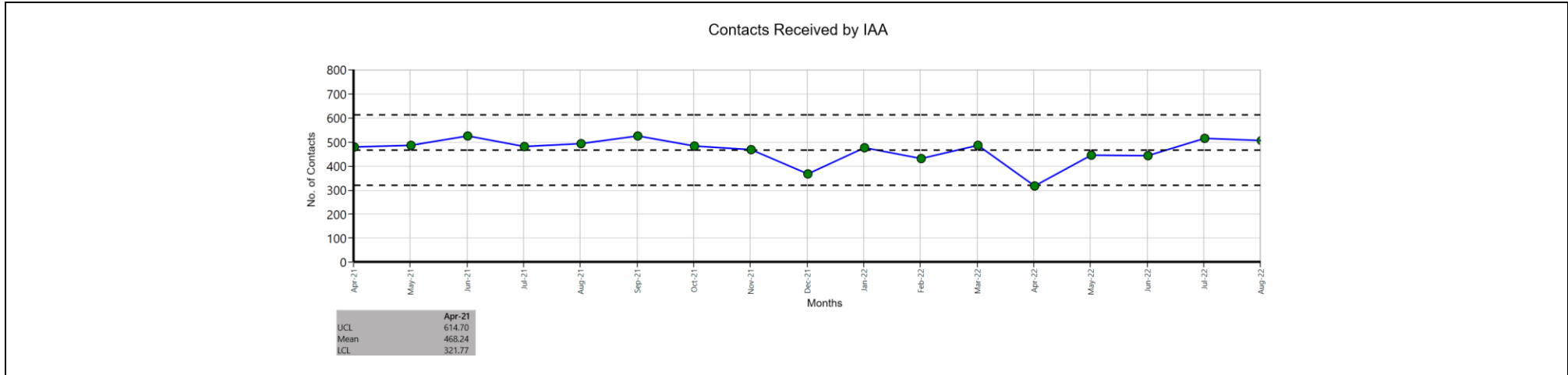
Professional Abuse Enquires

Youth Offending Service

Staff Wellbeing

Integrated Information, Advice & Assistance Hub

| Contacts & Closures | August 2022 | July 2022 |
|---|-------------------------------|------------|
| The number of contacts received by the Integrated Information, Advice and Assistance Hub during the month: | 508 | 517 |
| The number of contacts received during the month where Advice or Assistance has been provided within 12 months: | Report To Be Developed | |
| The number of contacts closed Information only during the month: | 269 | 314 |
| The number of contacts closed with Advice or Assistance during the month: | 57 | 37 |
| The number of contacts passed to preventative services during the month: | 9 | 18 |
| The number of contacts passed to Contextual, Missing, Exploited and Trafficked (CMET) Team during the month: <small>(includes individuals, contextual areas and peer groups)</small> | 11 | 8 |
| The number of contacts passed to the Integrated Safeguarding Hub during the month: | 42 | 20 |
| The number of contacts passed to Supported Care Planning during the month: | 37 | 30 |
| The number of contacts passed to the Independent Carers Assessment Team | 0 | 0 |
| The number of contacts received during the month, which were being supported by the Integrated Information, Advice and Assistance Hub at the end of the month: | 83 | 90 |

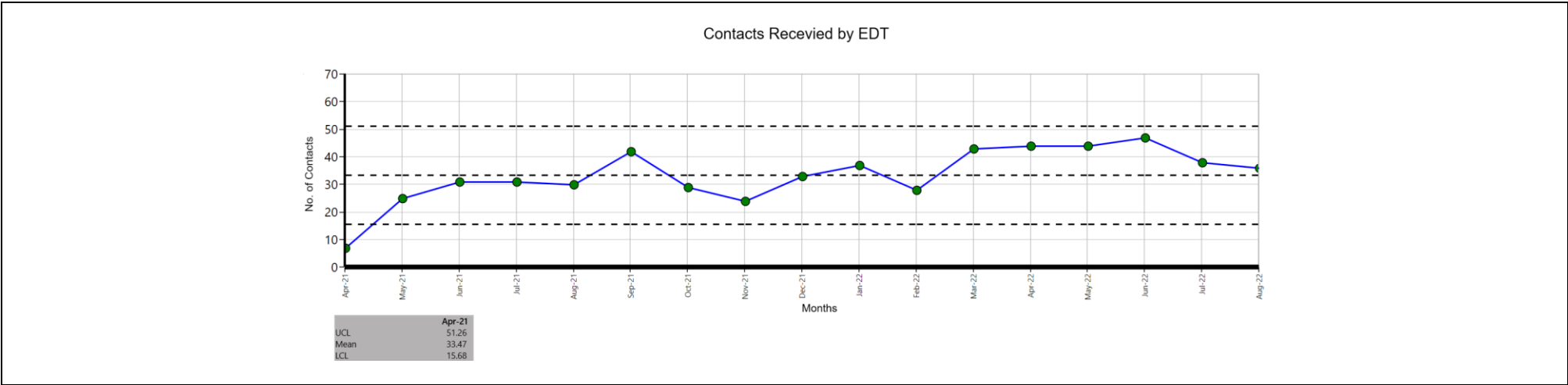


Emergency Duty Team

| Contacts & Closures | August 2022 | July 2022 |
|--|-------------|-----------|
| The number of contacts received by the Emergency Duty Team during the month: | 36 | 38 |
| The number of contacts closed Information only during the month: | 5 | 2 |
| The number of contacts closed Advice or Assistance during the month: | 5 | 11 |
| The number of contacts closed with another reason during the month: | 4 | 3 |
| The number of contacts passed to preventative services during the month: | 4 | 1 |
| The number of contacts passed to the Integrated Information, Advice & Assistance Hub: | 12 | 17 |
| The number of contacts passed to Contextual, Missing, Exploited and Trafficked (CMET) Team during the month: (includes individuals, contextual areas and peer groups) | 1 | 0 |
| The number of contacts passed to the Integrated Safeguarding Hub during the month: | 4 | 3 |



| | | |
|--|----------|----------|
| The number of contacts received during the month, which were being supported by the Emergency Duty Team at the end of the month: | 1 | 1 |
|--|----------|----------|



| Child Protection Investigations | August 2022 | July 2022 |
|---|-------------|-----------|
| The total number of Strategy Discussions / Meetings recorded during the month: | 3 | 3 |
| The number of Strategy Discussions / Meetings which require a Section 47 enquiry: | 0 | 2 |
| The number of Strategy Discussions / Meetings where no further CP action is required: | 2 | 1 |
| The total number of Section 47 enquires recorded during the month: | 0 | 1 |
| The number of Section 47 enquires which require an Initial Child Protection Conference: | | 1 |
| The number of Section 47 enquires where there is no further CP action required: | | 0 |



Single Point of Contact

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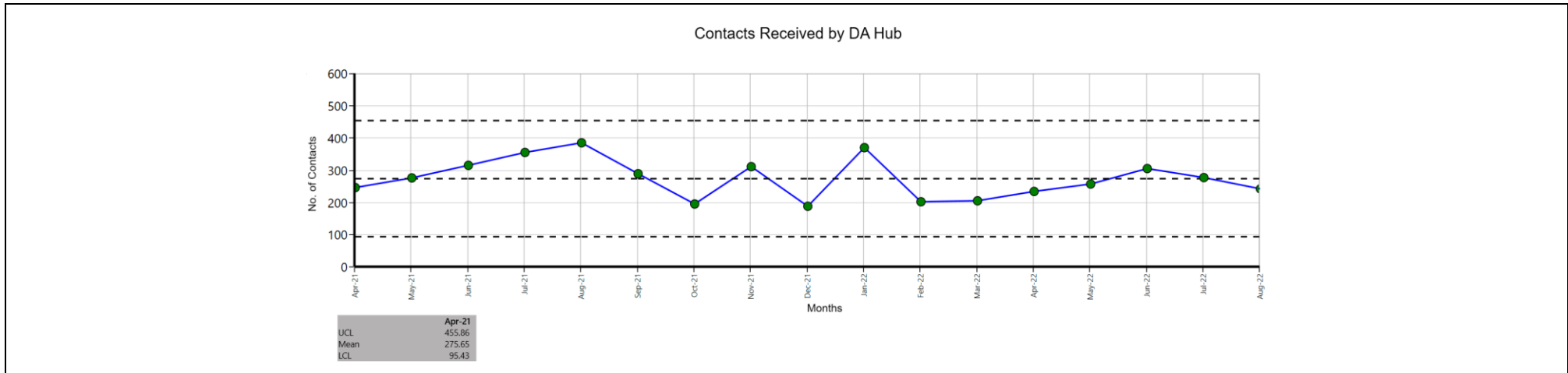
Professional Abuse Enquires

Youth Offending Service

Staff Wellbeing

Domestic Abuse Hub

| Contacts & Closures | August 2022 | July 2022 |
|---|-------------------------------|-----------|
| The number of contacts received by the Domestic Abuse Hub during the month: | 244 | 279 |
| The number of contacts received during the month where Advice or Assistance has been provided within 12 months: | Report To Be Developed | |
| The number of contacts closed Information only during the month: | 207 | 252 |
| The number of contacts closed Advice or Assistance during the month: | 4 | 7 |
| The number of contacts closed with another reason during the month: | 0 | 1 |
| The number of contacts passed to preventative services during the month: | 5 | 0 |
| The number of contacts passed to the Integrated Information, Advice & Assistance Hub or the Integrated Safeguarding Hub during the month: | 1 | 2 |
| The number of contacts passed to Supported Care Planning during the month: | 2 | 0 |
| The number of contacts received during the month, which were being supported by the Domestic Abuse Hub at the end of the month: | 25 | 17 |



Early Help Hubs

| Contacts & Closures | August 2022 | July 2022 |
|---|-------------------------------|------------|
| The number of contacts for the Early Help Hubs received during the month: | 133 | 240 |
| The number of contacts closed Information, Advice or Assistance during the month: | 24 | 57 |
| The number of contacts agreed for Early Helps Hubs support during the month: | 92 | 139 |
| The number of contacts awaiting allocation at the end of the month: | 205 | 185 |
| The number of contacts received during the month where Advice or Assistance has been provided within 12 months: | Report To Be Developed | |
| The number of referrals received during the month where support ceased in the last 12 months: | Report To Be Developed | |
| The number of referrals closed during the month: | 109 | 169 |
| The number of referrals closed with a positive outcome during the month: | 59 | 103 |



Single Point of Contact

Supported Care Planning

Fostering & Adoption

Support Services

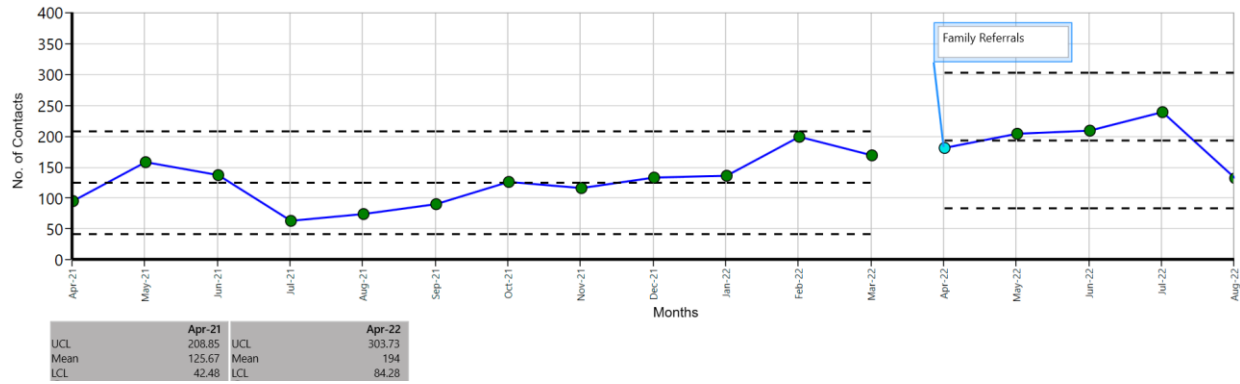
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Staff Wellbeing

Contacts Received by Early Help Hubs



Caseload

The number of children and young people supported at the end of the month:

August 2022

1189

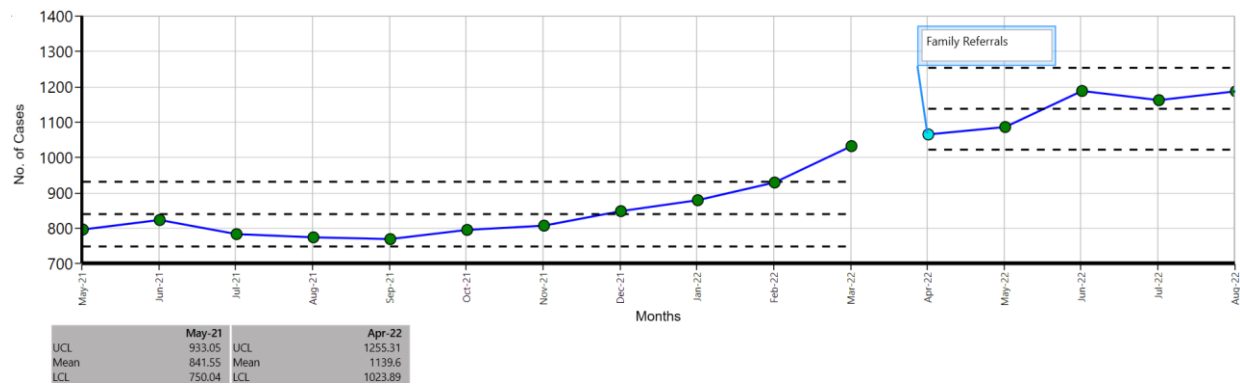
July 2022

1164

The number of children and young people with a Family Plan / Review at the end of the month:

Report To Be Developed

Caseload Trend - Early Help Hubs





Single Point of Contact

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Staff Wellbeing

| Wellbeing Assessments | August 2022 | July 2022 |
|---|-------------------------------|------------------|
| The number of Wellbeing Assessments due during the month: | Report To Be Developed | |
| The number of Wellbeing Assessments completed during the month: | 41 | 68 |

| Family Plans | August 2022 | July 2022 |
|--|--------------------|------------------|
| The number of Family Plan / Review's completed during the month: | 173 | 192 |



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Staff Wellbeing

Family Wellbeing Team

| Contacts, Caseloads & Closures | August 2022 | July 2022 |
|---|-------------------------------|-----------|
| The number of referrals agreed for Family Wellbeing Support during the month: | Report To Be Developed | |
| The number of referrals closed to the Family Wellbeing Team during the month: | Report To Be Developed | |
| The number of children and young people supported by the Family Wellbeing Team at the end of the month: | Report To Be Developed | |

Integrated Safeguarding Hub

| Contacts & Closures | August 2022 | July 2022 |
|--|-------------------------------|-----------|
| The number of contacts that were passed to the Integrated Safeguarding Hub during the month: | 47 | 24 |
| The number of contacts received during the month where Advice or Assistance has been provided within 12 months: | Report To Be Developed | |
| The number of contacts closed Information only during the month: | 4 | 0 |
| The number of contacts closed Advice or Assistance during the month: | 2 | 1 |
| The number of contacts passed to a preventative service during the month: | 4 | |
| The number of contacts passed to Contextual, Missing, Exploited and Trafficked (CMET) Team during the month: (includes individuals, contextual areas and peer groups) | 2 | |
| The number of contacts passed to Supported Care Planning for a comprehensive assessment during the month: | 10 | |
| The number of contacts received during the month, which were being supported by the Integrated Safeguarding Hub at the end of the month: | 25 | 23 |



Single Point of Contact

Supported Care Planning

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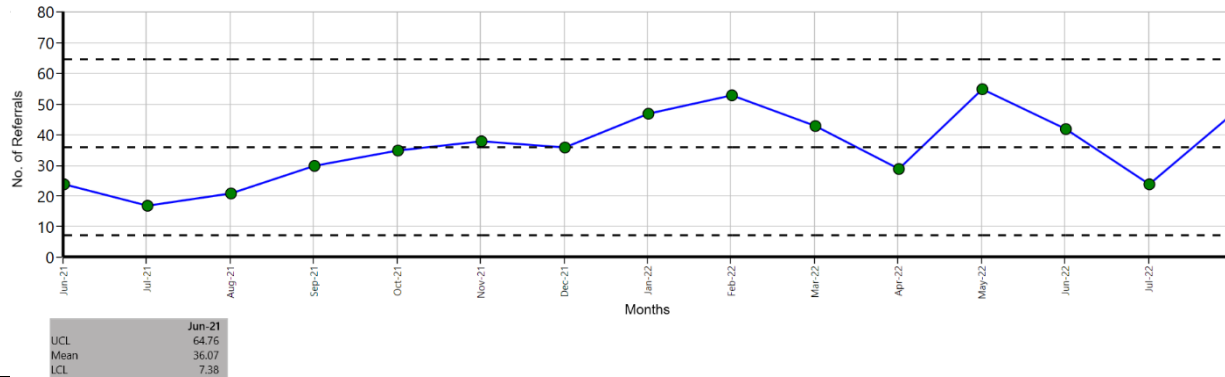
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Staff Wellbeing

Referrals to ISH

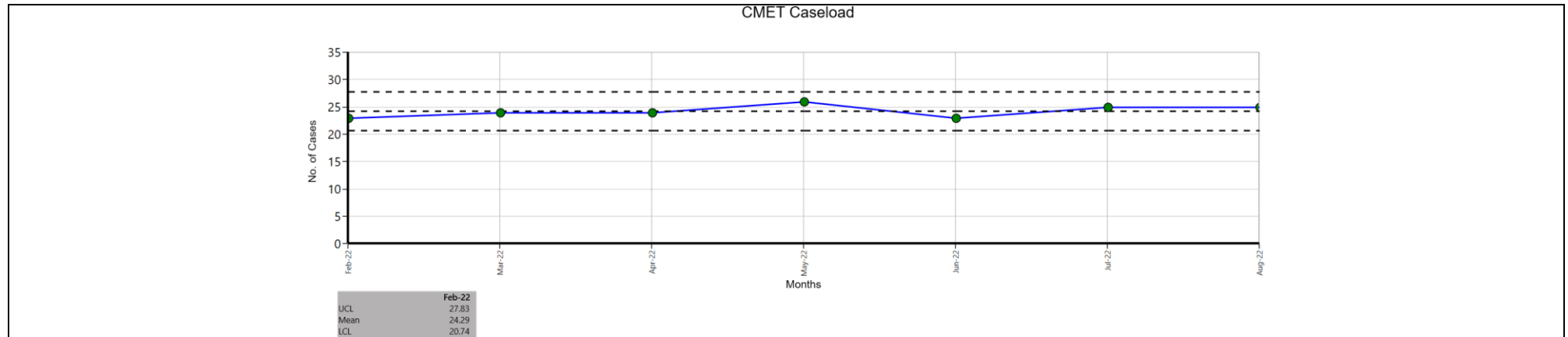


| Child Protection Investigations | August 2022 | July 2022 |
|---|-------------|-----------|
| The total number of Strategy Discussions / Meetings recorded during the month: | 45 | 22 |
| The number of Strategy Discussions / Meetings which require a Section 47 enquiry: | 25 | 15 |
| The number of Strategy Discussions / Meetings where no further CP action is required: | 11 | 4 |
| The total number of Section 47 enquires recorded during the month: | 25 | 14 |
| The number of Section 47 enquires which require an Initial Child Protection Conference: | 12 | 9 |
| The number of Section 47 enquires where there is no further CP action required: | 11 | 4 |



CMET

| Contacts, Caseload & Closures | August 2022 | July 2022 |
|--|-------------|-----------|
| The number of contacts relating to contextual areas and peer groups that were passed to CMET during the month: | 5 | 2 |
| The number of contacts relating to contextual areas and peer groups that were closed by CMET during the month: | 4 | 0 |
| The number of contacts relating to contextual areas and peer groups that were closed by CMET during the month with a positive outcome: | 3 | |
| The number of contextual areas and peer groups supported by CMET at the end of the month: | 25 | 25 |



| What is working well? | What are we worried about? | What do we need to do? |
|---|--|------------------------|
| Child and Family recorded 921 contacts during the month; this is a reduction compared with July and to be expected given the time of year. The number of contacts recorded remains within the predicted range (651-1245). | There has been an increase in the number of children supported (1189) by the Early Help Hubs. The overall caseload has increased month on month, with the exception of July, which is likely due to the introduction of the family referrals. | |



Single Point of Contact

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Despite fewer contacts to the Early Help Hubs during August (**133**), a high proportion were agreed for support (**69.17%**).

The rise in referrals to the Integrated Safeguarding Hub has increased the level of child protection activity undertaken during the month – although the proportion proceeding to a Section 47 (**55.55%**) has reduced compared with July (**68.18%**); with a smaller proportion proceeding to an Initial Child Protection Conference (**48%**) compared with the previous month (**64.29%**).

During August, a higher number of referrals for contextual areas and peers groups, were received by CMET (**5**). The number of cases supported remains stable (**25**) and within the predicted range (**20-28**). However, similarly to the CapChart for the Integrated Safeguarding Hub the data is open to interpretation as there are currently insufficient data points to fully understand predictability.

A large proportion of cases closed by CMET (**75%**), during August, closed with a positive outcome.

During August, more cases were closed (**109**) compared to the number of referrals agreed to support (**92**) – however we continue to see a high number of cases awaiting allocation in the Early Help Hubs (**205**), which is unlikely to reduce until staff are recruited into vacant posts however the delay in start dates, inductions and training will further delay allocation of work.

Fewer Wellbeing Assessments (**41**) and Family Plans (**173**) were completed during August, compared with July – however this is expected given the time of year, and also impacted by the number of new cases awaiting allocation.

During August, a high number of referrals were passed to the Integrated Safeguarding Hub (**47 – 27 families, 11 sibling groups and 16 individuals**) – which is comparable with the number passed during May. The number passed during August is above average (**36**), but has caused an increase in the predicted range (**7-65**). Currently, the predicted range is open to interpretation as there are insufficient data points to fully understand predictability. We also need to be mindful of the recording errors when WCCIS was introduced which will have impacted the monthly figures early on.



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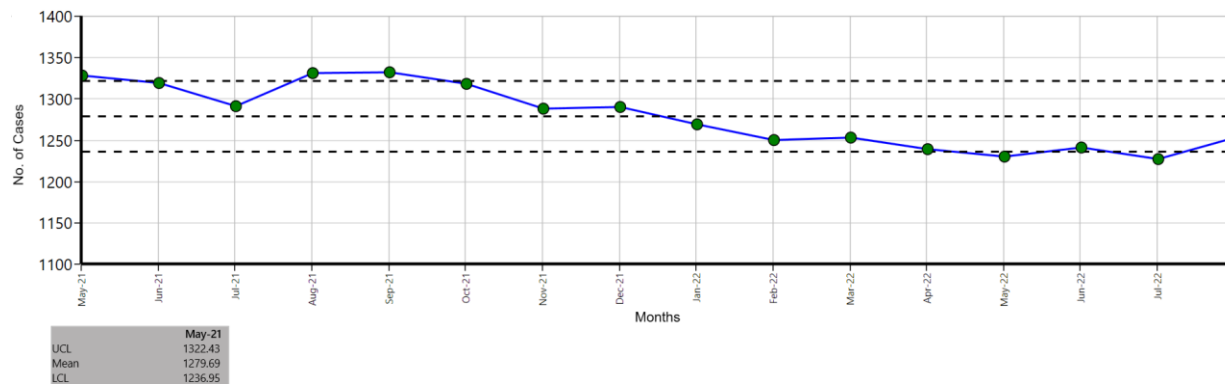
Youth Offending Service

Staff Wellbeing

Supported Care Planning

| Contacts, Caseload & Closures | August 2022 | July 2022 |
|--|-------------------------------|---------------|
| The number of referrals received for a comprehensive assessment during the month: (referrals passed from the Integrated IAA Hub) | 43 | 32 |
| The number of referrals received during the month where support ceased in the last 12 months: | Report To Be Developed | |
| The number of referrals closed in Supported Care Planning during the month: | 44 | 51 |
| The number of referrals closed with a positive outcome during the month: | Report To Be Developed | |
| The number of referrals passed to Family & Friends during the month: | Report To Be Developed | |
| The number of referrals stepped down to preventative services during the month: | Report To Be Developed | |
| The number of children and young people supported by Supported Care Planning at the end of the month: | 1254 | 1228 |
| Of these, the percentage that represent complex cases (CP & LAC): | 51.75% | 50.98% |

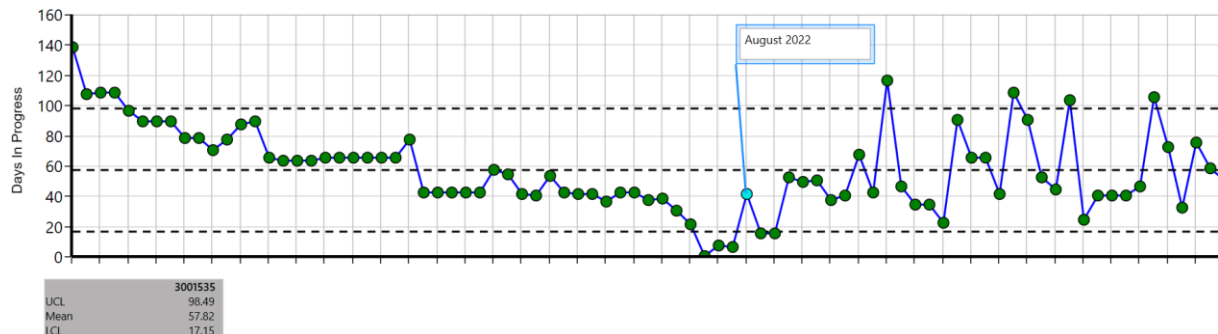
Caseload Trend - Supported Care Planning





| Case Supervision | August 2022 | July 2022 |
|--|-------------------|-------------------|
| The percentage of Case Supervision sessions which are on time or not overdue at the end of the month: | 72.88% | 81.64% |
| Care & Support Plans | August 2022 | July 2022 |
| The number of children and young people with a Care and Support Plan at the end of the month: | 970 | 945 |
| Single Assessments | August 2022 | July 2022 |
| The number of Single Assessments due at the end of the month: | 206 | 153 |
| The number of Single Assessments that are overdue at the end of the month: | 102 | 83 |
| The number of Single Assessments completed during the month: | 38 | 48 |
| The number of Single Assessments carried out within timescales during the month: | 15, 39.47% | 12, 25% |
| The percentage of children seen during the period of assessment, who were born at the time the assessment concluded: | 62.50% | 74.42% |
| The average number of days to complete a Single Assessment during the month: | 56 Days | 60 Days |
| The number of Single Assessments which indicate direct work has been undertaken (Children aged 5 and over): | 20, 86.69% | 33, 91.67% |

Days to complete Single Assessment - Quarter 2





Single Point of Contact

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Staff Wellbeing

| Child Protection Investigations | August 2022 | July 2022 |
|--|-------------------------------|------------------|
| The total number of Strategy Discussions / Meetings recorded during the month: | 36 | 38 |
| The number of Strategy Discussions / Meetings which require a Section 47 enquiry: | 23 | 25 |
| The number of Strategy Discussions / Meetings no further CP action is required: | 5 | 4 |
| The total number of Section 47's recorded during the month: | 20 | 22 |
| The number of Section 47 enquires which require an Initial Child Protection Conference: | 13 | 11 |
| The number of Section 47 enquires where no further CP action is required: | 6 | 9 |
| Child Protection | August 2022 | July 2022 |
| The number of children on the Child Protection Register at the end of the month: | 187 | 165 |
| The number of unborns to be added to the Child Protection Register at birth at the end of the month: | 16 | 8 |
| The number of children on the Child Protection Register that have been registered previously: | 59 | 44 |
| The number of children added to the Child Protection Register during the month: | 28 | 25 |
| The number of children added to the Child Protection Register, within 12 months of de-registration: | 0 | 7 |
| The number of children added to the Child Protection Register, within 12 months of de-registrations who've been re-registered under the same category: | Report To Be Developed | |
| The number of children removed from the Child Protection Register during the month: | 6 | 41 |
| The number of children removed from the Child Protection Register at their first review, who were not Looked After: | 0 | 2 |



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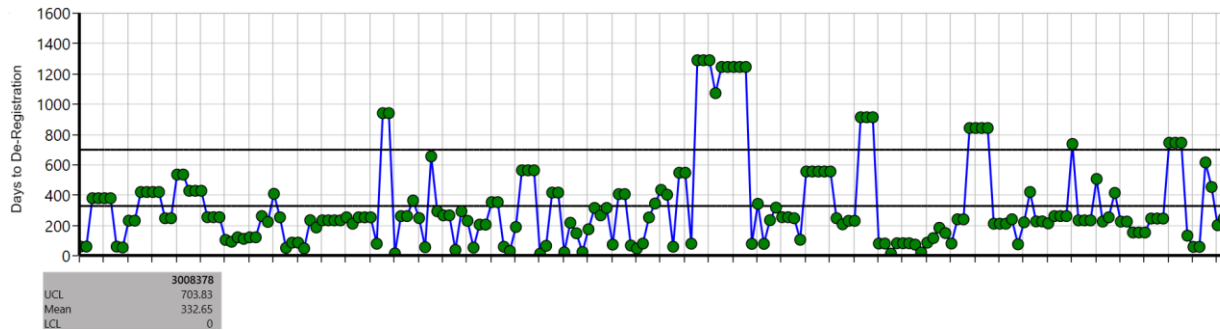
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Staff Wellbeing

Days to De-Registration - January to August 2022



Qualitative Auditing – Multi Agency Safeguarding Reviews

De-Registration at First Review

During July, 2 children's names (1 sibling group) were removed from the Child Protection Register at the first Review Child Protection Conference who were not Looked After by the Authority or transferring in/out of another Authority. Since de-registration, the decision has been reviewed in a multi-agency setting.

Professionals had mixed views as to whether de-registration was the appropriate decision at the first Review Child Protection Conference. Professionals agreed however that at the time of conference, threshold was not met to continue registration as the individual posing a risk was incarcerated. Professionals felt more long term, clear safety planning was needed for when this individual is released as there were concerns that upon release, safety risks for these children could escalate very quickly and professionals wanted to be assured that this could be mitigated. Learning taken forward was to ensure partner agencies are made aware of the potential risks to ensure they report concerns knowing the family's history and vulnerabilities. Learning around long term safety planning is also being shared amongst teams.

Positively in this case views of children and family had been captured well, along with views of partner agencies. Probation involvement was not included; communicating with probation has been highlighted as an area for improvement in other reviews and case reflections. Work is underway to consider how communication and relationships can be improved with our partners in Probation moving forward.



Single Point of Contact

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Professional Abuse Enquires

Youth Offending Service

Staff Wellbeing

| Initial Core Groups | August 2022 | July 2022 |
|--|-------------------------------|---------------|
| The number of Initial Core Groups due during the month: | 32 | 27 |
| The number of Initial Core Groups held within timescales: | 27 | 26 |
| Statutory Visits | August 2022 | July 2022 |
| The percentage of visits to children on the Child Protection Register that were on time or not over due at the end of the month: | 85% | 84.39% |
| The number of children on the Child Protection Register who have been visited at least twice during the month: | Report To Be Developed | |
| Dual Status | August 2022 | July 2022 |
| The number of children who are on the Child Protection Register and are Looked After: | 23 | 18 |
| Legal Proceedings | August 2022 | July 2022 |
| The number of children in PLO at the end of the month: | 46 | 38 |
| <i>During August, Public Law concluded for 5 children; of which the Local Authority issued care proceedings for 4 and concluded pre-legal proceedings for 1.</i> | | |
| The number of children in Public Proceedings at the end of the month: | 60 | 61 |
| <i>During July, Public Proceedings concluded for 3 children; the Local Authority was granted Care and Placement Orders for 2 and a Full Care Order for 1.</i> | | |



Single Point of Contact

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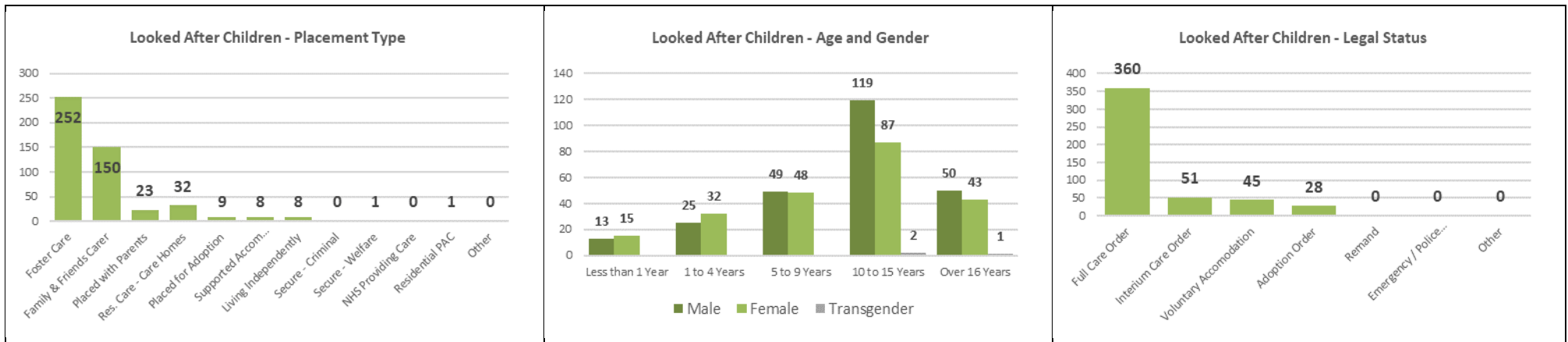
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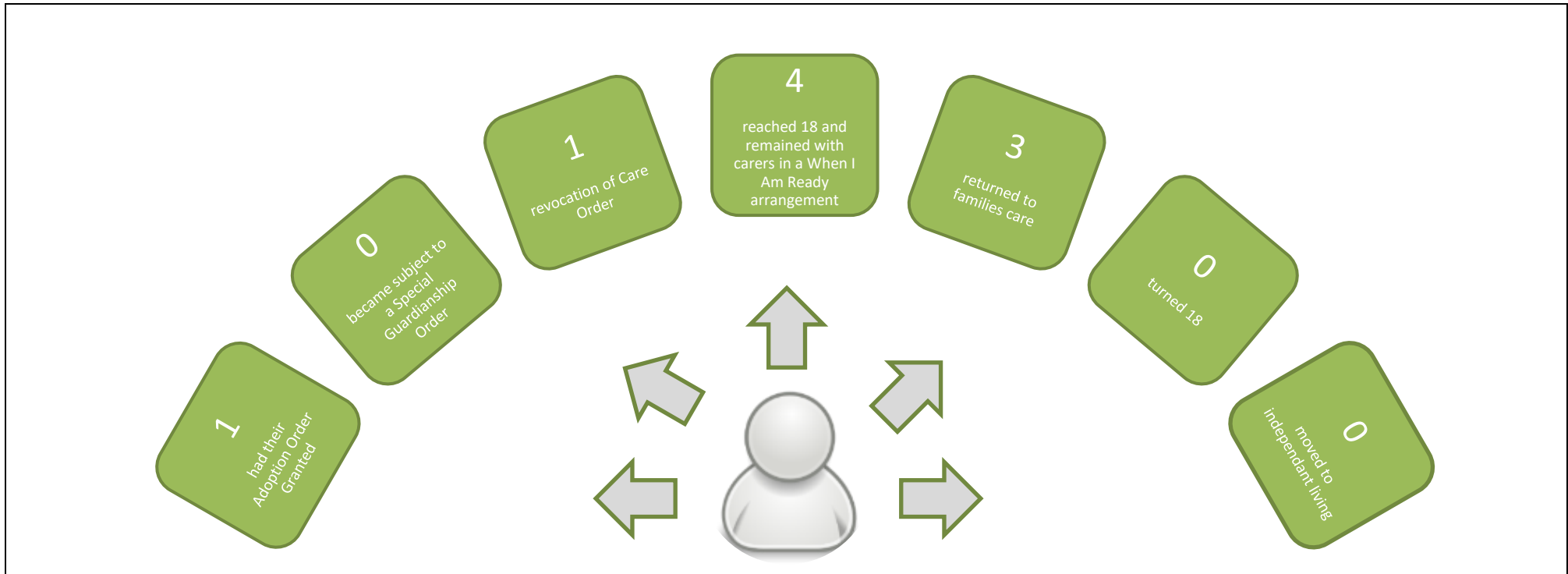
Professional Abuse Enquires

Youth Offending Service

Staff Wellbeing

| Looked After Children | August 2022 | July 2022 |
|---|-------------|----------------|
| The number of children who were Looked After at the end of the month: | 484 | 482 |
| The number of children becoming Looked After during the month: | 11 | 7 |
| The number of Initial PEP's due within 20 school days of becoming Looked After during the month: | 0 | 6 |
| The number of Initial PEP's received within 20 school days of becoming Looked After: | N/A | 6, 100% |
| The number of Looked After children, with an unaccompanied asylum status supported at the end of the month: | 2 | 3 |
| The number of children ceasing to be Looked After during the month: | 9 | 9 |





Bays Plus

| | August 2022 | July 2022 |
|--|-------------|-----------|
| The number of young people presenting as homeless, placed in a bed & breakfast, during the month (under 18's only): (includes Air B&B and Hotels) | 2 | 1 |
| The total number of young people residing in a bed & breakfast at any time during the month (under 18's only): | 2 | 1 |
| The number of young people presenting as homeless, placed in emergency accommodation, during the month (under 18's only): (includes Jennings, Emergency SLS, SPOT Purchasing Provisions) | 4 | 2 |



| | | |
|--|----------|----------|
| The total number of young people residing in emergency accommodation at any time during the month (under 18's only): | 5 | 5 |
|--|----------|----------|

Appreciative Enquiry – Bays Plus

In June an appreciative enquiry was undertaken with a Young Person, a care leaver who's supported by the YPA Service, to hear about their experience during our involvement.

The young person recently turned 19, and first became involved with Social Services at the age of 8.

The young person had an understanding of why Social Services became involved, and recalled several professionals who they felt supported by and who understood them.

The young person tells us they were placed in over 20 placements across South West Wales and would often try breaking down placements as they thought they'd be returned home.

On reflection, the young person felt social workers need to discuss contraception, substance use and street safety (explaining how young people are vulnerable to exploitation) from a younger age, as this is often discussed when it's too late.

| What is working well? | What are we worried about? | What do we need to do? |
|---|--|--|
| <p>Despite staffing challenges we continue to see a high number of children and young people with an active Care and Support Plan (970).</p> <p>At the end of August there were more Single Assessments outstanding (206), but fewer were overdue (49.51%), compared to July (54.25%).</p> <p>We continue to see a high proportion of assessments where there is evidence that direct work has been undertaken for children aged 5 and older (86.69%).</p> | <p>38 Single Assessments were concluded during August; of these, 15 were completed within timescales. Staffing challenges continues to have an impact on Single Assessment timescales in addition to resource issues resulting in staff undertaking other work (such as transport runs).</p> <p>The number of children on the Children Protection Register has increased (+22 – 1 family of 4, 3 families of 3 – all others individual children) since July (165); however there are still fewer</p> | <p>During August the number of closures (44) marginally exceeded the number passed from IAA for a comprehensive assessment (43). Further report development is underway to understand the number of cases transferred to other service areas from Supported Care Planning – we will then work towards capturing the number of referrals passed from the Integrated Safeguarding Hub and CMET into Supported Care Planning.</p> |



Single Point of Contact

Supported Care Planning

Fostering & Adoption

Support Services

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Professional Abuse Enquires

Youth Offending Service

Staff Wellbeing

During August there were more Registrations (**28 – 12 families, 9 sibling groups and 3 individual children**) than De-Registrations (**6**). Of those registered during the month, none had been de-registered within the last 12 months. In addition, no de-registrations at first review during August.

We continue to see high compliance with the number of Initial Core Groups held in timescales (**84.38%**).

children on the Child Protection Register when compared with the same period last year (**203**).

4 young people presented as homeless aged 16 and 17 (x3). All accessed Jennings for accommodation.

2 young people accessed Emergency accommodation (B&B, Hotels, or air BnB staffed) as a result of being unable to access SAP due to behaviours. Significant waiting lists for SAP and providers 'closing their waiting lists' due to no vacancies. Continued challenges moving young people out of spot purchasing provisions due to shortage of accommodation.

The average number of days on the Child Protection Register has reduced (**304 days**) compared with July (**343 days**) – with only 2 children registered in excess of 400 days, who were de-registered during August. Despite a reduction in the average, there is an increase in the upper control limit (**0-704 days**) which remains significantly above our optimal range (**180-270 days**).

In recent months, we have seen a reduction in compliance with Child Protection Statutory Visits being on time or not overdue (**85%**).



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During August there has been an increase **(8)** in the number of unborns added to the register at birth.

At the end of August, there was a reduction in the proportion of case supervision which was on time or not over **(72.88%)** – this is likely due to staff leave during the summer period, maternity, staffing vacancies and sickness.



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Family & Friends

| Family & Friends Carers | August 2022 | July 2022 |
|---|------------------------|-----------|
| The number of referrals requesting Initial Family & Friends Carers assessments (IFFCA's) received during the month: | 5 | 7 |
| The number of IFFCA's allocated during the month: | 5 | 15 |
| The number of Unified Assessments (UA's) allocated during the month: | Report to be developed | |
| The number of Carers approved at panel during the month: | 4 | 1 |
| The number of approved carer status' terminated at panel during the month: | 6 | |
| The number of approved carer households at the end of the month: | 113* | 114 |
| The number of Carer Review's due during the month: | Report to be developed | |
| The number of Carer Review's completed within timescales during the month: | Report to be developed | |

*Figure reported by Family & Friends

| Family & Friends Placements | August 2022 | July 2022 |
|---|-------------|-----------|
| The total number of children placed with a Family & Friends carer at the end of the month: | 134 | |
| The number of children placed with unapproved Family & Friends carers at the end of the month: | 11 | 8 |
| The number of Placement Stability Meetings completed during the month: | 0* | |
| The number of children who moved from an approved placement during the month, due to placement breakdown: | 0 | 0 |
| The number of children who moved from an emergency (Regulation 26) placement during the month: | 1 | 0 |

*Figure reported by Family & Friends



| Children Subject to Special Guardianship & Child Arrangement Orders | August 2022 | July 2022 |
|---|-------------|-----------|
| The number of children, subject to a Special Guardianship or Child Arrangement Order, who transferred to Family & Friends during the month: | 1 | 11 |
| The number of children, subject to a Special Guardianship or Child Arrangement Order, whose care circumstances changed during the month: | 2 | 1 |
| The number of children, subject to a Special Guardianship or Child Arrangement Order, supported by Family & Friends, at the end of the month: | 300 | 301 |
| The number of SGO Reviews due during the month: | 15* | |
| The number of SGO Reviews completed during the month: | 14* | 37* |
| The number of Family Stability Meetings held and Stability Plans produced during the month: | 3* | |

*Figures reported by Family & Friends in the absence of a report from WCCIS

Number of requests for assessment received per month (IFFCA)

| Month | Requests |
|--------|----------|
| Apr-22 | 11 |
| May-22 | 6 |
| Jun-22 | 12 |
| Jul-22 | 7 |
| Aug-22 | 5 |

Average number of LAC, of which are placed with Family & Friends compared with children subject to SGO/CAO

| Period | Total LAC Average | Of LAC, Placed with Kinship Carers (Average) | Subject to SGO/CAO (Average) |
|--------------|-------------------|--|------------------------------|
| Oct-Dec 2021 | ~500 | ~150 | ~350 |
| Jan-Mar 2022 | ~500 | ~150 | ~350 |
| Apr-Jun 2022 | ~500 | ~150 | ~350 |

Overview of SGO Endings

During August, 2 SGO care circumstances ended. Both young people have turned 18.



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| What is working well? | What are we worried about? | What do we need to do? |
|---|--|---|
| <ol style="list-style-type: none"> 1. 3 Family Stability Meetings avoided breakdowns and all young people subject to Special Guardianship Orders remain within their family home. 2. There were 0 Placement Stability Meetings in August. 3. There were 0 children moved from approved placements due to placement breakdowns. 4. During August, there were 5 assessment requests and 5 were allocated. 5. The Family and Friends team continue to support other teams with more acute staffing difficulties. Agency workers have been recruited to assist with a new referral process, which should mean a more pro-active role for FAFT to support social workers during the screening process, as well as Family Network Meetings either at point of second Review Conference or in Public Law Outline (PLO). | <ol style="list-style-type: none"> 1. FAFT are currently working between WCCIS, paper files and children's files making reporting accurately challenging. | <ol style="list-style-type: none"> 1. The Learning and Innovation Team are currently supporting the team to further develop system recording. This will also support development of more accurate reporting. 2. New processes around stability meetings are being embedded as well as other process around Special Guardianship Orders (SGO). 3. SGO development work is ongoing. A new SGO database has been established. 4. The Family Stability Meeting process is being developed with FAFT attending the AFA Cymru conference in November as speakers. 5. The team are aware and have a plan in place to make the foster carer records more cohesive in future, starting with audits of carer files in September. |



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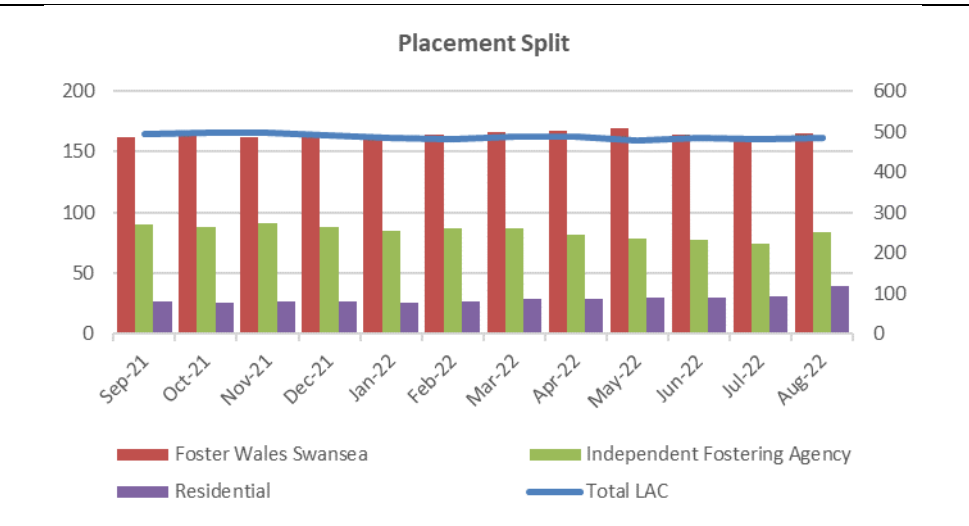
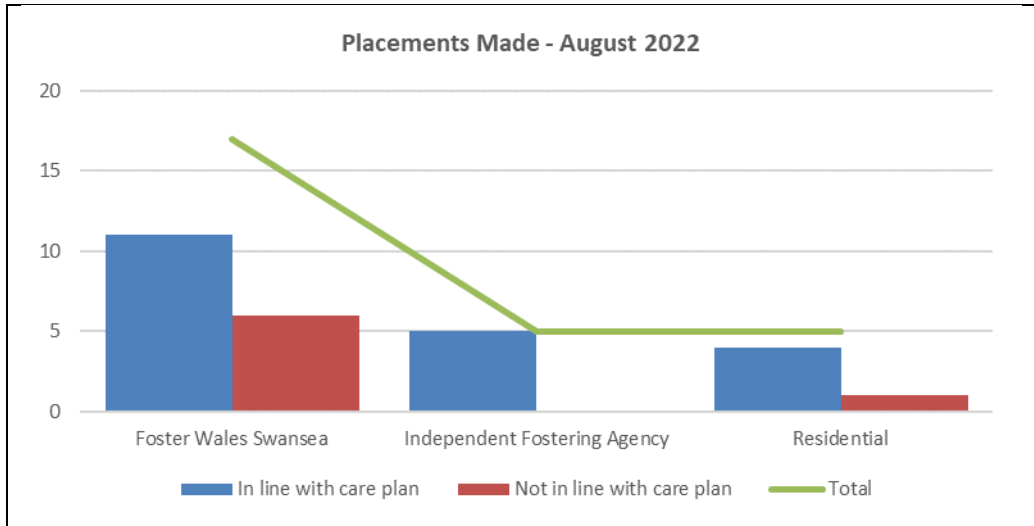
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Youth Offending Service

Staff Wellbeing

Foster Wales Swansea

| Recruitment | August 2022 | July 2022 |
|--|--------------------|------------------|
| The number of Registrations of Interest to foster received during the month: | 11 | 14 |
| The number of full assessments allocated during the month: | 0 | 3 |
| The number of carers approved at panel during the month: | 2 | 0 |
| The number of approved carer status' terminated at panel during the month: | 1 | 3 |
| The number of carer reviews during the month: | 4 | 4 |
| The number of carer reviews completed within timescales during the month: | 1 | 1 |
| Placements | August 2022 | July 2022 |
| The total number of children placed with a Foster Wales Swansea carer at the end of the month: | 165 | 161 |
| The number of Placement Stability Meetings completed during the month: | 2 | 2 |
| The number of children who changed placement during the month, due to placement breakdown: | 2 | 7 |
| The number of children moving from a Foster Wales Swansea carer to a Residential placement during the month: | 0 | 2 |
| The number of children moving from a Residential placement to a Foster Wales Swansea carer during the month: | 0 | 0 |



| What is working well? | What are we worried about? | What do we need to do? |
|--|--|---|
| <ol style="list-style-type: none"> During August 11 enquiries were received despite this usually being a quieter month due to the school holidays. 2 fostering households were approved and successfully matched and placed a sibling group of two straight away. Our use of IFAs continues to be relatively low. Out of the 27 new admissions and moves, only 5 children were placed in an IFA – 3 of which were a sibling group, which we managed to keep together. 77% of the fostering requests for August were placed with Foster Wales Swansea carers. There were only 2 placement breakdowns in August, compared to 7 in July. | <ol style="list-style-type: none"> Requests for residential placements continues to be significant. There were 5 placements made in residential settings. There continues to be a large number of residential placement searches. No children moved from residential care into a fostering placement. There continues to be a high number of unavailable vacancies amongst the current carer cohort. Due to annual leave of staff and availability of carers, the number of annual reviews completed despite being due were low. This should be rectified in future months. | <ol style="list-style-type: none"> Explore all unavailable vacancies to assess what the issues are and whether there is any support we can provide carers so vacancies can become available. Develop a well-being offer for our foster carers. Improve recruitment process so applicants are moving through it in a timely manner. Continue promoting fostering in line with the recruitment and retention strategy and working with Foster Wales nationally to recruit more foster carers and improve the 'offer'. Continue to improve the retention offer for carers in line with the recruitment and retention strategy and working with Foster |



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| | | |
|---|---|---|
| <p>6. 3 IFA/LA carers have expressed a wish to transfer over. An Extra Skills to Foster training course has been arranged for September so the process can be expedited.</p> | <p>5. 2 young people are currently in unregistered placements as we have been unable to identify a provision that will meet their needs whilst also matching them alongside others. Formal notifications have been sent to CIW in line with their Operating Without Registration (OWR) policy.</p> | <p>Wales nationally to retain current foster carer cohort.</p> <p>6. An extra Skills to Foster training course has been arranged for September to improve the time for IFCA carers to transfer over.</p> <p>7. We are hopefully that over the coming weeks the 2 young people currently in an unregistered placement will be moved to registered provision.</p> |
|---|---|---|



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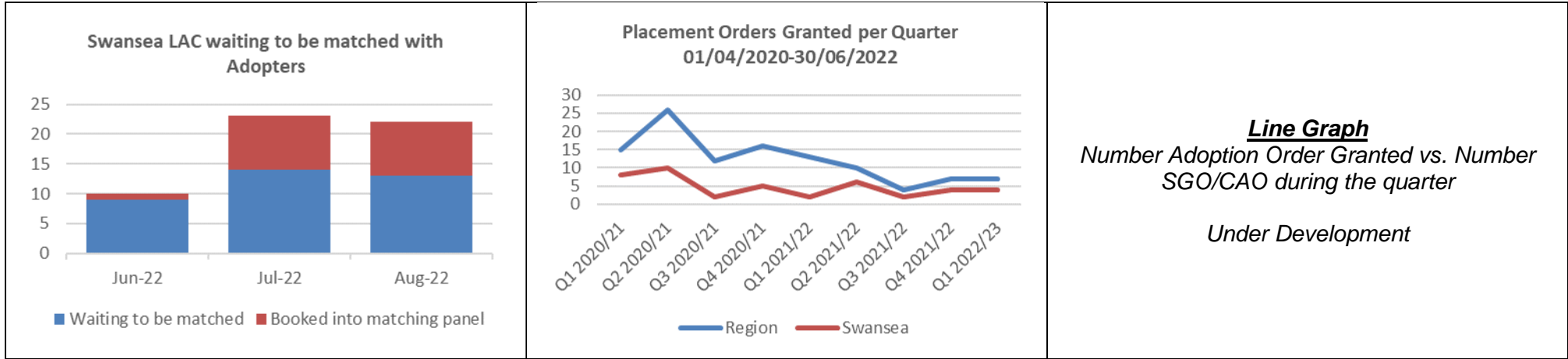
Professional Abuse Enquires

Youth Offending Service

Staff Wellbeing

Western Bay Adoption Service

| Recruitment | August 2022 | July 2022 |
|--|--|--------------------------------------|
| The number of Registrations of Interest to adopt received during the month: | 2 | 2 |
| The number of full assessments allocated during the month: | 1 | 2 |
| The number of adopters approved at panel during the month: | 2 | 4 |
| The number of approved adopters who have withdrawn from Western Bay Adoption Service during the month: | 3 | 2 |
| The number of adopter reviews due during the month: | 2 | 2 |
| The number of adopter reviews completed within timescales during the month: | 2 | 2 |
| Western Bay Adoption Placements | August 2022 | July 2022 |
| The number of Swansea Looked After Children placed with Western Bay Adopters during the month: | 0 | 1 |
| The total number of Swansea Looked After Children placed with Western Bay Adopters at the end of the month: | 9 | 9 |
| The number of Swansea Looked After Children waiting to be matched with adopters: | 13 (9 booked into matching panel, 4 links being explored) | 14 (9 booked into matching panel) |
| The number of Swansea Looked After Children who have been matched with adopters but not yet placed for adoption: | 0 | 0 |
| The number of Swansea Looked After Children whose plan for adoption has changed: | 0 | 0 |



| What is working well? | What are we worried about? | What do we need to do? |
|--|--|--|
| <p>1. Pool of waiting adopters is good in terms of placement choice.</p> | <p>1. Slow activity during August in relation to matching and placement, however between June and August 9 children were made subject of a Placement Order and these will achieve matching in placement over the next two months.</p> <p>2. Enquiries and adopter approvals are down, returning to levels pre pandemic. The cost of living crisis will undoubtedly further impact this area.</p> | <p>1. Continue to ensure that the service is ready and able to meet the demands of each of the LAs in relation to number of children referred and those whose eventual plan is adoption. Consider the gap between our most complex children and prospective adopters being assessed.</p> <p>2. Focus on the early intervention and preventative support to adopted children and their families.</p> <p>3. Consider with the LAs the need for respite support for adopted children.</p> <p>4. Embed the good practice guides in relation to contact, adoption support, birth parent support and transition.</p> |



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Fostering & Adoption

Support Services

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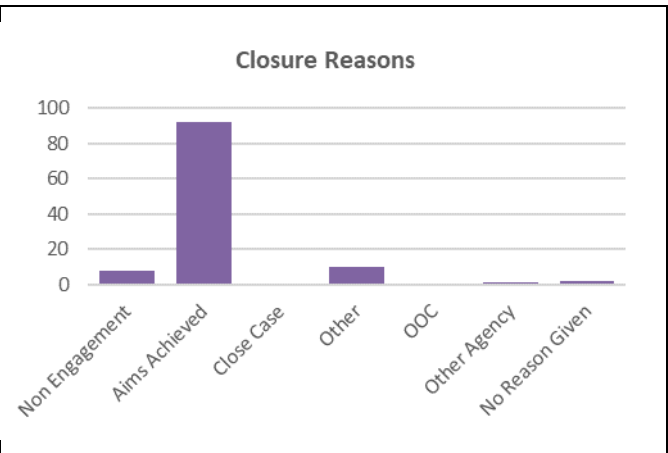
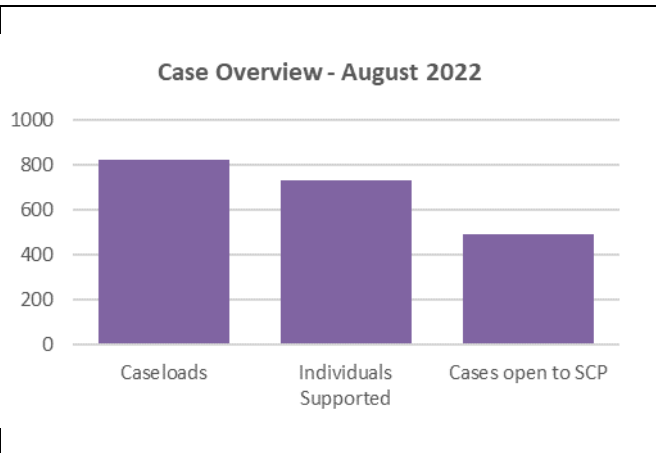
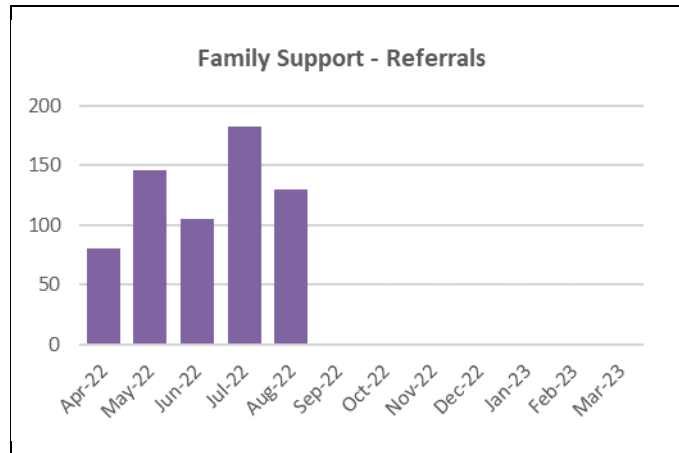
Youth Offending Service

Staff Wellbeing

Support Services

Family Support Service

| Referrals, Caseload & Closures | August 2022 | July 2022 |
|---|-------------|------------|
| The total number of referrals received by Family Support Services during the month: | 130 | 183 |
| The total number of individuals supported by Family Support Services at the end of the month: | 824 | 772 |
| The total number of individuals closed by Family Supported Services during the month: | 113 | 98 |
| The number of individuals closed with an improved outcome during the month: | 92 | 75 |



| What is working well? | What are we worried about? | What do we need to do? |
|--|--|--|
| 1. Although referrals are lower than last month, this is to be expected given the time of year and the number of workers on leave. The reduction of referrals has also mirrored in the | 1. We are still working on the best way to capture the measures in line with them being universal to the complexity of the cases and | 1. Continue to develop the measures in line with the SPOE experiment. 2. Develop mechanisms to be able to 'check' with families that the support they are |



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| | | |
|---|--|--|
| <p>Single Point Of Entry (SPOE) experiment for the same reasons.</p> <ol style="list-style-type: none"> The number of cases supported has increased. A proportion of this is directly linked to the Post 16 team, whose cases have increased by 29; this is to be expected given the Year 11 leaver's transition and the destinations survey. Positive closures have increased this month and are back within the expected range of 60%+ and this month is over 80%. | <p>circumstances of the SPOE discussion in family support.</p> <ol style="list-style-type: none"> Although the number of cases awaiting allocation at the end of the month has reduced from 83 to 62, we still have some cases awaiting allocation from June / July – this may need exploring over the next few months to ensure capacity is managed. | <p>receiving assists to achieve 'what matters' to them.</p> <ol style="list-style-type: none"> The continuation of developing WCCIS for the post 16 transition. Continue to explore the types of outcomes that Family Support want to capture, in particular distance travelled or end to end data and to work with WCCIS to build these within the form set up. |
|---|--|--|



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Staff Wellbeing

Service Quality Unit & Child Protection Conference Unit

| Child Protection Conferences | August 2022 | July 2022 |
|---|-------------|-----------|
| The number of Initial Conferences held during the month: | 41 | 23 |
| The number of Initial Conferences held within timescales during the month: | 41* | 23* |
| The number of Review Conferences held during the month: | 20 | 61 |
| The number of Review Conferences held within timescales during the month: | 20* | 60* |
| LAC & Pathway Plan Reviews | August 2022 | July 2022 |
| The number of LAC & Pathway Plan Reviews carried out during the month: | 79 | 105 |
| The number of LAC & Pathway Plan Reviews held within timescales during the month: | 79* | 105* |
| Adoption Reviews | August 2022 | July 2022 |
| The number of Adoption Reviews carried out during the month: | 4* | 2 |
| The number of Adoption Reviews held within timescales during the month: | 4* | 2* |

**Figures reported by SQU and CPCU in the absence of a report from WCCIS*

| What is working well? | What are we worried about? | What do we need to do? |
|--|----------------------------|------------------------|
| <p>Decrease in review conferences however this is expected during the school holidays.</p> <p>There has been an increase in Initial case conferences with an increase in the number of unborns who were placed on the register. This may be an impact of the Born into Care work underway and cases being referred at an earlier stage for preventative support.</p> | | |



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| | August 2022 | July 2022 |
|---|-------------|-----------|
| The number of ongoing investigations at the end of the month: | 16 | 14 |
| The number of enquires received during the month: | 15 | 18 |
| The number of enquires re-directed to Adult Services: | 3 | 1 |
| The number of enquires which met threshold for an investigation: | 4 | 12 |
| The number of enquires closed with no further investigation: | 6 | 3 |
| The number of enquires passed onto a different Local Authority: | 2 | 2 |
| The number of Professional Abuse Strategy meetings held during the month: | 10 | 22 |
| The number of Initial meetings held during the month: | 4 | 12 |
| The number of Review meetings held during the month: | 6 | 10 |
| The number of investigations which concluded during the month: | 3 | 10 |
| 2 investigations concluded with a Substantiated outcome; and 1 was Unfounded. | | |

| What is working well? | What are we worried about? | What do we need to do? |
|-----------------------|----------------------------|------------------------|
| | | |



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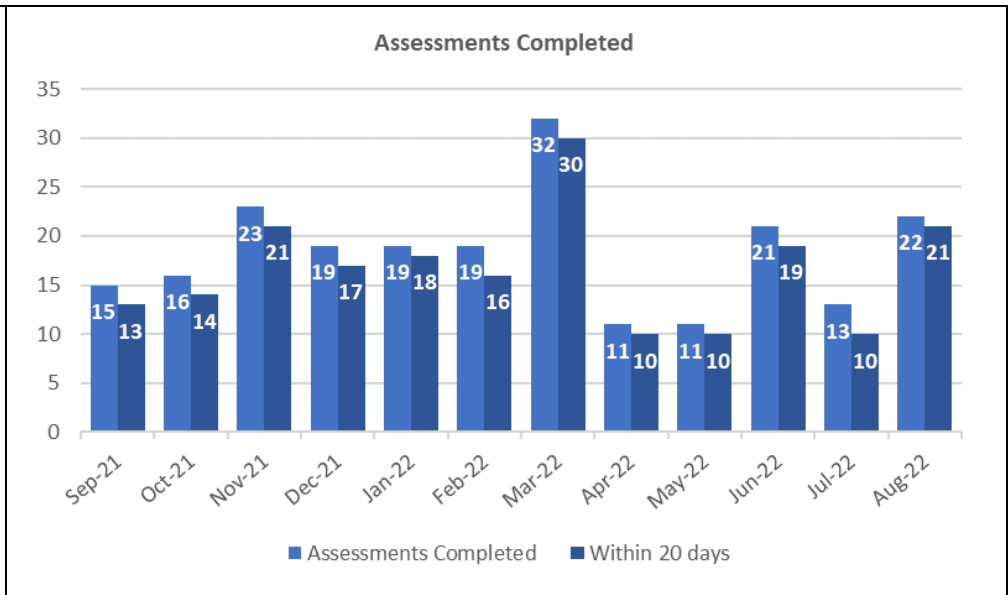
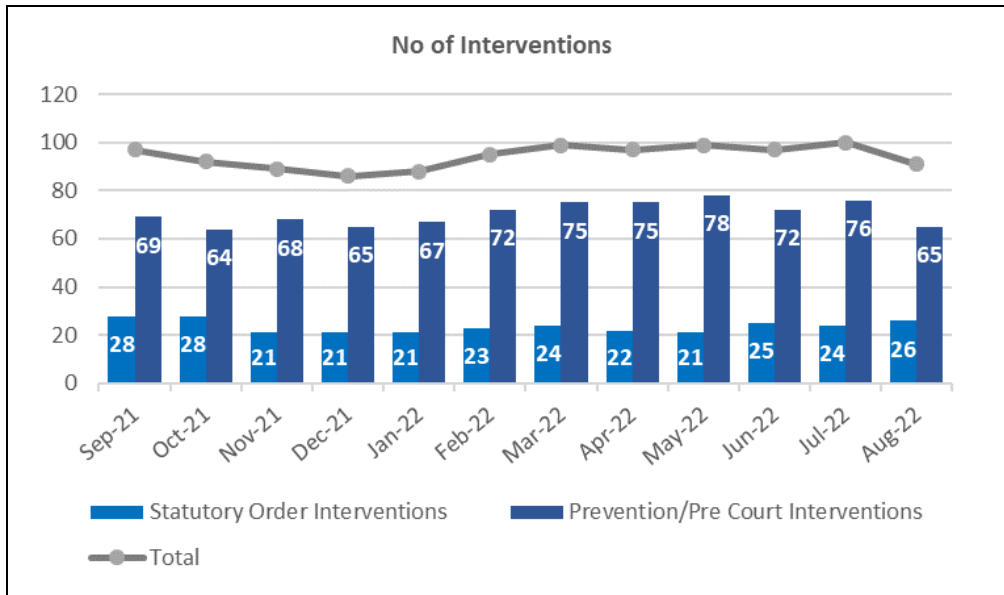
Professional Abuse Enquires

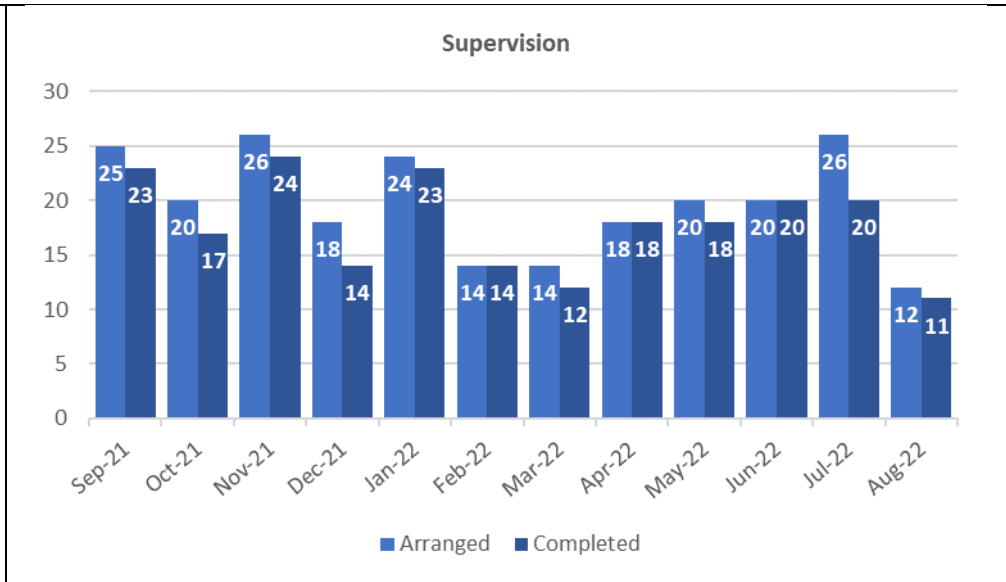
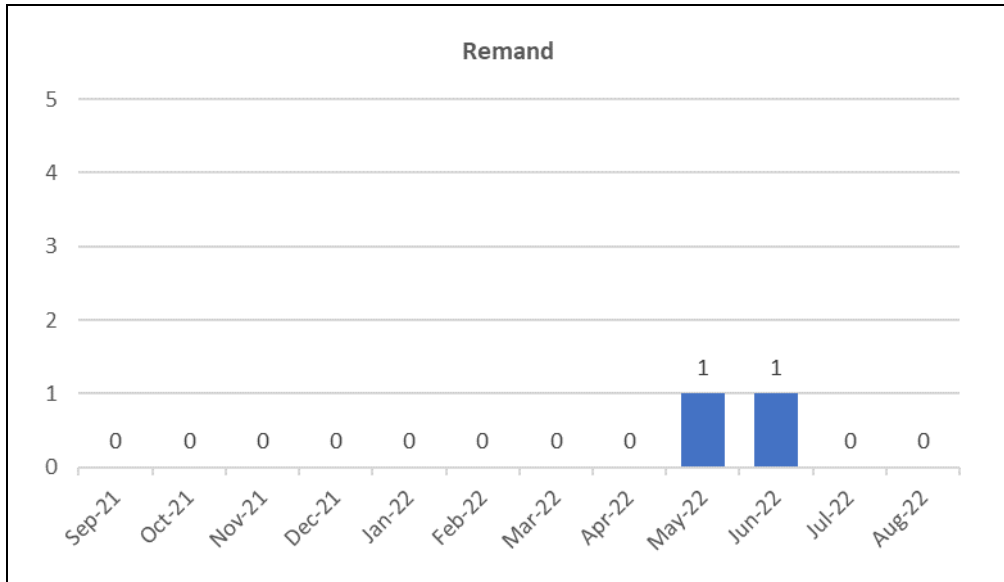
Youth Offending Service

Staff Wellbeing

Youth Offending Service

| | August 2022 | July 2022 |
|---|-------------|------------|
| The total number of young people with an open intervention at the end of the month: | 91 | 100 |
| The number of young people on remand at the end of the month: | 0 | 0 |
| The number of Asset Plus Assessments completed during the month: | 22 | 13 |
| The number of Asset Plus Assessments completed within 20 days: | 21 | 10 |
| The number of supervisions that took place during the month: | 11 | 20 |





| What is working well? | What are we worried about? | What do we need to do? |
|--|---|---|
| <p>Numbers of young people open on intervention continues to remain at a consistent level. There has been a slight drop in prevention interventions. This is likely to be accounted for by the summer period with schools not referring in, additionally to the natural ending of interventions.</p> <p>The service has seen an increase in assessments during August, however the numbers of assessments remain within the usual rate for the service. Only one assessment went over timeframe.</p> <p>There have been no remands during this period.</p> | <p>Supervisions during this month are lower than usual for the service. This can be attributed to staff summer leave during this period.</p> <p>There have been some staff changes in August, one of the Practice Leads in the service has left and the Team Manager began picking up additional duties owing to moving into the role of Principal Officer for this area. Both posts have been advertised however were not filled which has had an impact on the remaining Practice Leads within the service.</p> | <p>Focus on vacant posts, an agency Team manager has been identified and will start with the service on the 3rd October. Options to fill the Practice Lead role are currently being explored with some interest from staff within the wider service.</p> |



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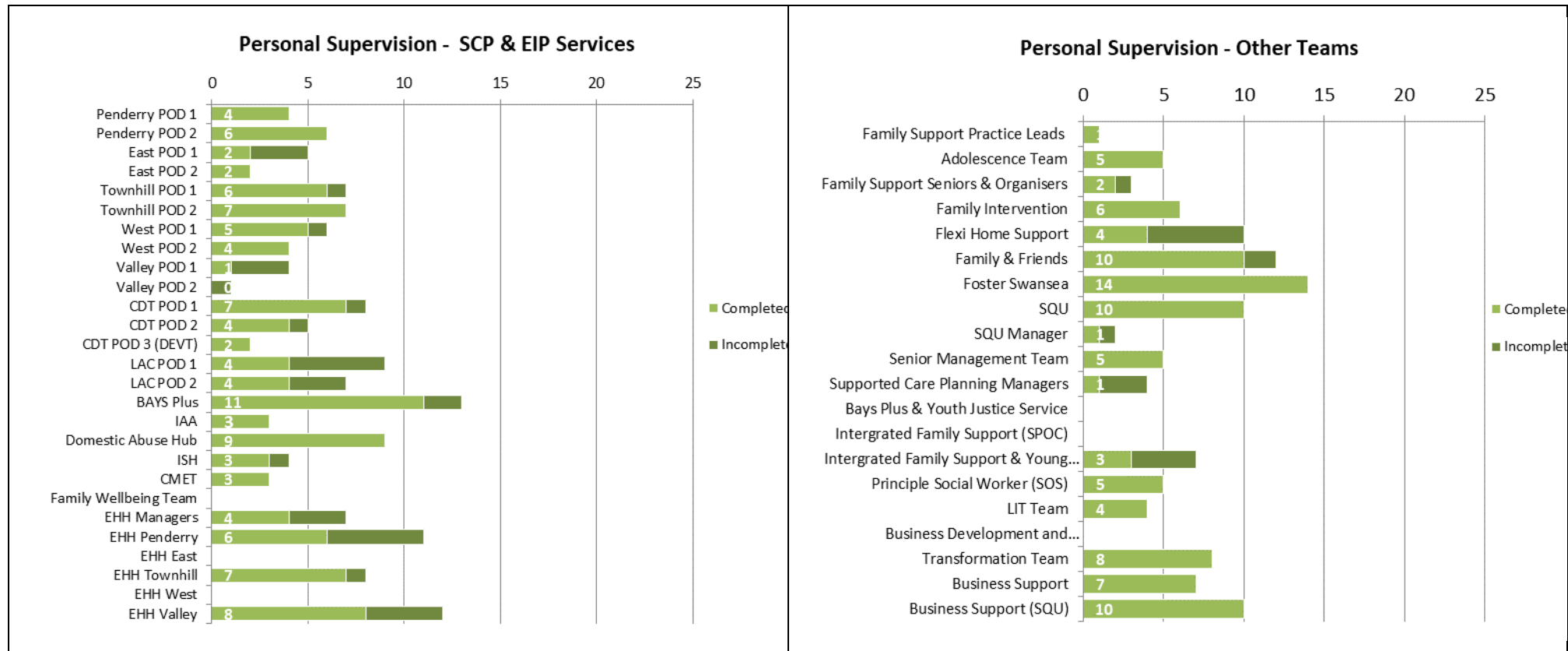
Youth Offending Service

Staff Wellbeing

Staff Wellbeing

Supervision

| Personal Supervision | August 2022 | July 2022 |
|--|-------------|-----------|
| The percentage of Personal Supervision sessions that took place within timescales: | 80% | 93.06% |





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Staff Wellbeing

Complaints

| Complaints – Stage 1 | August 2022 | July 2022 |
|---|---------------------------------------|------------------------|
| The number of complaints received during the month: | 14 | 8 |
| The number of complains closed during the month: | 11 | 7 |
| <i>During August, 2 partially justified, 2 not eligible, 2 in court therefore will not proceed, 1 referred to NPT, 1 not justified, 2 not pursued, 1 historical and not taken up.</i> | | |
| The number of ongoing complaints received during the month: | 3 | 1 |
| | | |
| Complaints – Stage 2 | August 2022 | July 2022 |
| The number of complaints received during the month: | 2 | 2 |
| The number of complaints closed during the month: | 2 | 3 |
| The number of ongoing complaints: | 2 | 3 |
| | | |
| What is working well? | What are we worried about? | What do we need to do? |
| | Increase in complaints during August. | |